



Your Guide to Mobile Ticketing

Login with your MLB.com Account

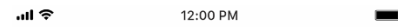
When you first download the app, log in with your MLB.com account. If you can't remember your password, you can have a new one emailed to you directly from the app. If you don't have an MLB.com account, you can easily create one in the app.



- Home for buying and managing your MLB Tickets
- See exclusive content from your favorite team
- Create your own MLB history by checking in and adding photos
- Access maps, directories and concession menus

[Get Started](#)

[Have an account? Log In](#)



Sign Up

Create an MLB.com account to link your team tickets and receive your exclusive MLB content.

First Name Last Name

Email

Password

I would like to receive newsletters and promotions from MLB.com and its partners.

[Sign Up](#)

[Have an account? Log In](#)

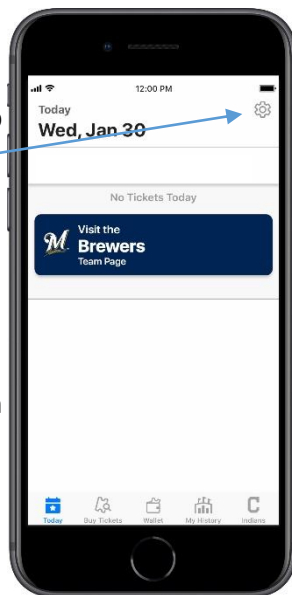
By signing up, you agree to MLB.com's [Terms of Service](#) and [Privacy Policy](#)

After signing in, tap the edit button and select the Milwaukee Brewers as your team to get started. From here, you can access Miller Park specific app features.

Link your accounts

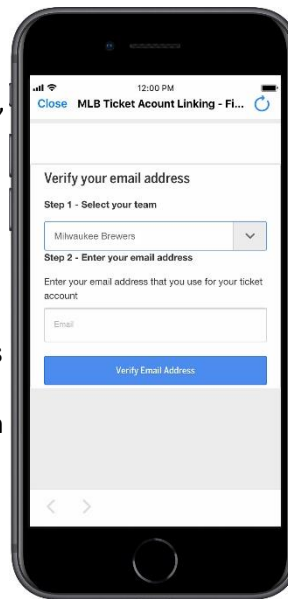
On the top right of the Today Tab, tap the settings icon, then **Ticket Accounts**.

Verify your email address is displayed on the Ticket Accounts screen. If not, tap **Link Account**.



If you're attempting to link a **NEW** email, you'll receive an MLB.com email asking you to **Grant Access** to the app.

Tap **Grant Access** from the email and then re-open the app and refresh the Wallet screen.



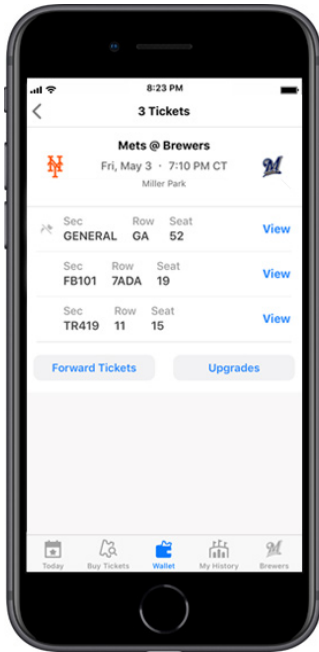
Once linked, your email address and Brewers ticket account number should now appear in the Ticket Accounts screen, and ticket inventory will appear in the Wallet!

You can link multiple accounts and email addresses to your app, so if you utilize another account for other purchases, you can add that here.



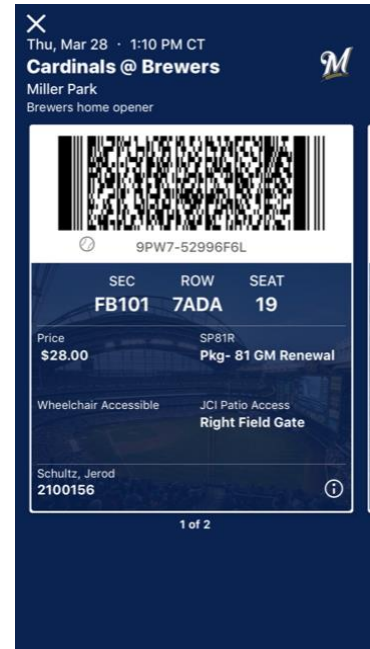
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How to View Your Ticket Barcode

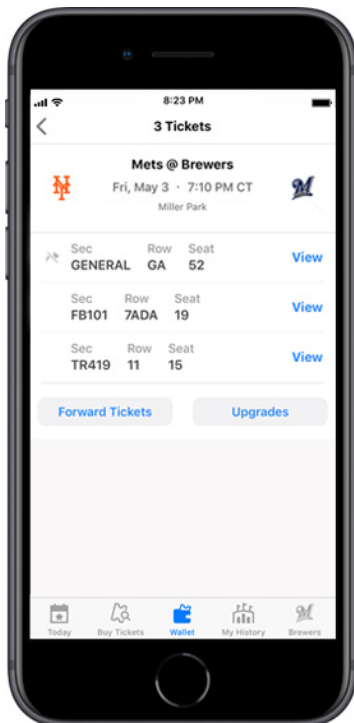


Tap an individual ticket to see its mobile barcode and that game's information. This mobile barcode will be used when you enter Miller Park for a Brewer game.

When entering Miller Park, simply have the Ballpark app open, pull up your ticket barcode for that day's game and present it to the gate attendant to be scanned.



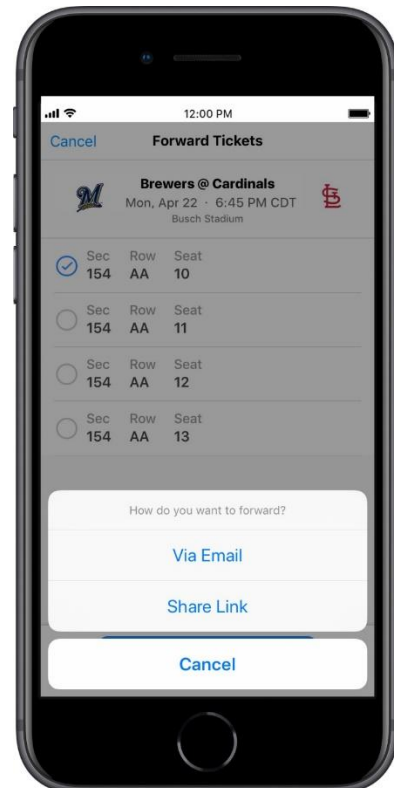
How to Forward Tickets



You can forward tickets to friends via the Ballpark app by tapping the "Forward" button and selecting the radio icon next to the ticket(s) you want to forward.

When you forward a ticket, it will still appear on your list of tickets in the Ballpark app, but it will not feature a mobile barcode.

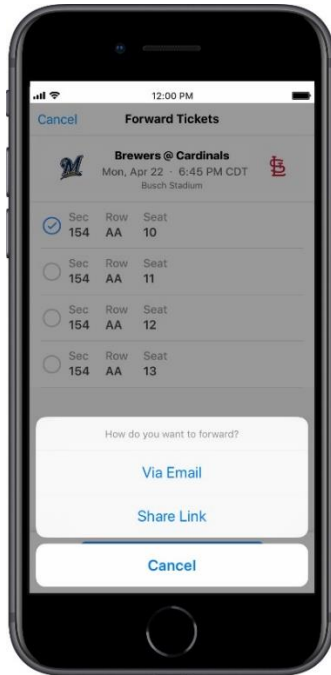
Mobile tickets without barcodes cannot be used for entry into Miller Park. You may choose to cancel a forwarded ticket and have it reinstated as a live mobile ticket in your Ballpark app.





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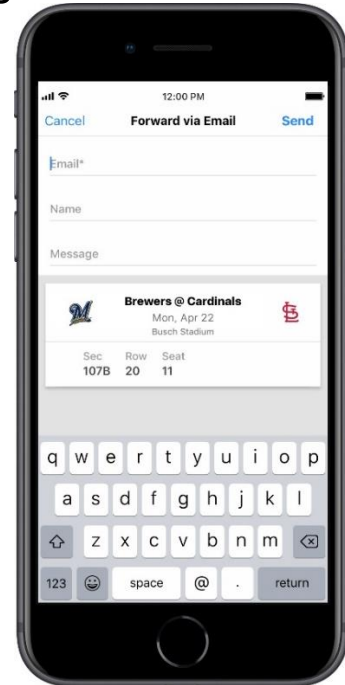
How to Forward Tickets



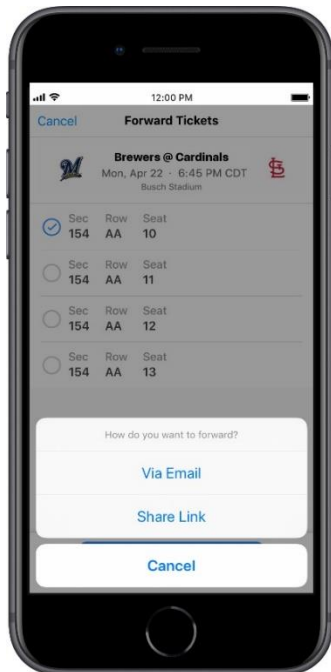
Via Email

To forward a single ticket via email, select that recipient's name from your device's address book or enter his or her email address directly.

The recipient will be sent an email notifying him or her that you have sent mobile ticket(s). The recipient must click "Access Tickets" in that email in order to receive the ticket(s).



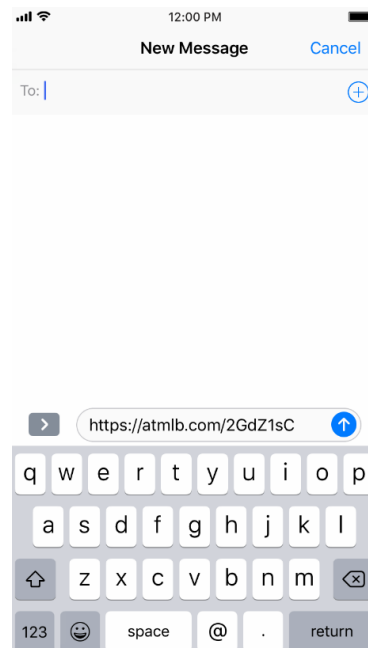
How to Forward Tickets



Via Link

If you do not know a recipient's email address, you can share a ticket via text message by selecting the "Forward via Link" option.

Select that recipient from your address book or enter their mobile phone number and they will receive a text with a link to accept that mobile ticket.



Please note: the person you are sending tickets needs to have the MLB Ballpark App downloaded and linked before forwarding.



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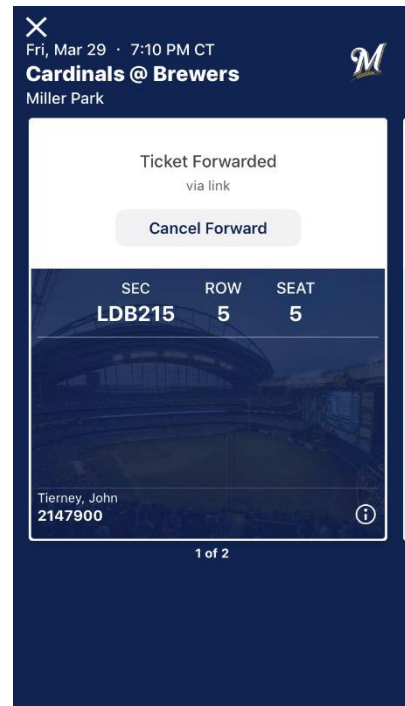
How to Cancel a Forwarded Ticket

If the recipient cannot attend the game, you can cancel that forward and have that ticket reinstated as a live mobile ticket in your Ballpark app.

To cancel your previous forward, go to the "Forwards" section and tap the ticket you wish to recall. Then, tap the "Cancel Forward" button.

The recipient will receive a notification that you have recalled the ticket. The ticket will automatically disappear from their "Tickets" tab.

Forwarded tickets can be canceled up until the moment that ticket is scanned for entry at Miller Park.



Additional Digital Ticketing Information

- If you're entering with a group, you have the option to scan multiple tickets on one device, or forward tickets to your group in advance to be scanned via the Ballpark app on their devices.
- Having issues scanning in? Be sure to adjust your screen's brightness and watch out for glares from lights or the sun, both of which may prevent your mobile ticket from scanning properly.
- If that still doesn't work, the ushers should be escorting you to Ticket Office Window 12 for escalated scanning/ Ballpark App issues.
- Refreshing your screen often helps with having your tickets appear. To refresh your inventory, slide your finger from the top of the screen downward. You should see a spinning icon on the top of your screen for a couple seconds and then go away. That tells you it has been refreshed.
- Note: If you have both the Ballpark app as well as a printed ticket for the same seat, the first ticket scanned is the only one that will allow entry into Miller Park. Once a ticket has been scanned, it cannot be forwarded.
- Visit brewers.com/ballparkapp for our frequently asked questions.